

All formal complaints will be recorded in the minutes of the closest LNVHMC meeting.

**Any issues concerning the safety of users of the facilities provided at LNVH should be reported to the Chairperson, Secretary or any of the Trustees.**

Date Adopted: 25th April 2017  
Review Date: AEM 2018

Secretary: *J.S. Beaumont*

Chair: *W.B. Burt*